User Feedback Testing Form: Voluntary Administration of Estate Form (MCP-170)

**Name of Tester: Anastashia C. Kamberidis, Esq.**

**Date of Testing**: December 7, 2020

**General Feedback**

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| --- | --- | --- | --- | --- | --- |
| Provide a rating by putting an X in the corresponding box. | **Very good** | **Good** | **Fair** | **Poor** | **Very Poor** |
| How would you rate your overall experience with this form? | X |  |  |  |  |

Were there questions that **confused** you, or could be **worded** better? If so, which ones?

|  |  |
| --- | --- |
| **Question ID** | **Suggestion (wording, additional fields, etc)** |
| 9. Heirs/Devisees | Please list a space for a surviving spouse as I have had counties specifically ask if I don’t list one (even if deceased) with a date of death. The form doesn’t ask for it but certain courts do on a repeated basis. |
| 9. Heirs/Devisees | Why does the question ask about joint owners since those are presumably non-probate assets? It could be for a scenario where both (all) joint owners are deceased but it’s confusing. |

Was there **functionality** of any questions that didn’t seem to work right? If so, which ones?

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| --- | --- |
| **Question ID** | **Suggestion (appear earlier, later)** |
| N/A |  |
|  |  |

Were there questions that seemed to come **out of order**? If so, which ones?

|  |  |
| --- | --- |
| **Question ID** | **Suggestion (appear earlier, later)** |
| No |  |
|  |  |
|  |  |

Were there **terms** used that you didn’t understand or would have appreciated a definition or clarification? If so, which ones?

|  |  |
| --- | --- |
| **Term** | **Suggestion** |
| N/A |  |
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Any additional Feedback?

1. Add a space for a spouse (and date of death if deceased) in the heir section.
2. Where there is a checkbox to confirm that notice has been sent to the Division of Medical assistance, add a space so the tracking number (of the certified mail receipt) can be added. Lately Suffolk Probate Court has been demanding the green card (NEVER the case in the past) and I am so confused by this as I signed as the attorney under the pains and penalties of perjury that notice was in fact sent. Waiting to get that green card back can add another month (at least) to the processing time.
3. Follow Norfolk’s example with that cover sheet. Banks have no idea what to do with just a stamped Voluntary Statement most of the time because it doesn’t seem “official” enough. The Norfolk cover sheet is a game changer and now, some banks are asking for it if we have a VAS from another county that doesn’t provide it.

Thank you so much for your time!